

Information to circulate to education settings in Worcestershire:

Healthwatch Worcestershire is your local health and social care champion.

We find out what people think about health and care services. We use this information to tell those who run the services how they can be improved.

<https://www.healthwatchworcestershire.co.uk>

We have now launched a new survey and would really appreciate your support in helping us hear from as many parent carers in Worcestershire as possible.

The Experiences of Parent Carers of Children and Young People with Special Education Needs and Disability (SEND) in Worcestershire

We really want to hear from parent carers of children and young people (aged 0-25) with special education needs and disability (SEND) in Worcestershire.

Our confidential survey will ask about parent carer experiences of the:

- **Education, Health and Care Needs Assessment Process**
- **Quality of Education, Health and Care Plans (EHCPs)**
- **EHCP Annual Reviews**

A message from Healthwatch Worcestershire Director, Debbie Lamont:

“Following on from regular feedback we receive from parent/carers about EHCPs, I have decided to launch a survey to obtain honest feedback from you as service users.

I cannot express how much I appreciate every parent/carer that has taken time to feedback previously, and I realise that this survey will take up more of your valuable time.

The survey has over 40 questions and so, in recognition of the time it will take to complete, we are running a respondent’s free prize draw with two prizes, an iPad 10 and a £100 Amazon voucher. Prizes will be awarded in December - just in time for Christmas.

Completing the survey will enable you to feedback on important issues directly to decision makers and it really can help make a difference.

Within the survey, there are free format boxes that enable you to expand on answers if you so wish. There is also a save function within the online form in case you need to take a break.

The survey is online but if you need help with completion or any reasonable adjustments to enable you to take part, please contact us on **01386 550264** or email

info@healthwatchworcestershire.co.uk”

Please see attached information that can be used for distribution emails / newsletters / posts etc.

The posters are designed with a link and QR code for sharing on social media or printing and displaying on noticeboards etc. **We would be grateful if you could help us by doing this.**

The survey will be running until the end of November 2024.

For those completing the survey, there is an opportunity to enter a free prize draw to win either an iPad 10 or £100 Amazon voucher - in recognition of the time taken to share their experiences.

For more information and the survey link:

<https://www.healthwatchworcestershire.co.uk/education-health-and-care-plan-ehcp-survey>